

Privacy Policy

The following translation is for informational purposes only. In the event of inconsistency between this translation and the Japanese version (including delay in translation), the Japanese version takes precedence.

1. Introduction

This privacy policy prescribes how DID-GLOBAL Co.,LTD. a company located in Japan with its address in 2-3-14 Uchihiranomachi, Chuo-ku, Osaka, 540-0037 Japan (herein referred to as "DID-GLOBAL", "We", "us", "our") which uses this website <https://apj-didglobal.com>("this website") handles personal information that we collect, process and use from customers using our internet website (referred as "customers", "users", "you").

This privacy policy applies to all personal information we collect or process about you.

We are aware of our responsibilities to protect your personal information, and to comply with applicable privacy and data protection laws.

Personal data will be collected through these means.

- Use of websites owned, controlled or operated by DID-GLOBAL (including this website. "our Website")
- Communication between customers and DID-GLOBAL via Email, or other tools such as internet communication services (e.g. VoIP, Skype, FaceTime) or social networking services etc.
- Viewing and using DID-GLOBAL's social media page
- Contact, inquiries etc. from other websites posting DID-GLOBAL's advertisements
- Applications and contract actions etc. for DID-GLOBAL's rental properties or rental products
- Applications and contracts action etc. via this website for the rental properties or rental products which are posted on this website

By using DID-GLOBAL's services ("our Services") means you accept the terms of this Privacy Policy, and you agree to use our Services at your own discretion.

You must be a legal adult according to Japanese law or be supervised by a parent or guardian to use our Services. Online applications by minors will not be accepted.

2. Collection of Personal Information

For the purpose of this privacy policy, Personal Data refers to any information regarding a natural person, a legal person, an institution or an association, which is, or can be, identified, even indirectly, by reference to any other information, including a personal identification number.

And, Usage Data refers to information collected automatically from our Services (or third-party services employed in our Services), which can include all or a part of: the IP addresses or domain names of the computers utilized by the Users who use our Services, the URI addresses (Uniform Resource Identifier), the time of the request, the method utilized to submit the request to the server, the size of the file received in response, the numerical code indicating the status of the server's answer (successful outcome, error, etc.), the country of origin, the features of the browser and the operating system utilized by the User, the various time details per visit (e.g., the time spent on each page within the website) and the details about the path followed within the website with special reference to the sequence of pages visited, and other parameters about the device operating system and/or the User's IT environment.

1) Personal Data

On the process of using our Services, we may collect the following Personal Data for the purpose of making better proposals to customers.

- Name
- E-mail Address
- Address
- Telephone number
- Skype ID, LINE ID etc.
- Nationality
- Types of visas
- Preferred language
- (Occasionally) occupation · hobby · taste etc.

Furthermore, in applying for rental property, in order to register customer information required for making a contract, we collect the following Personal Data in addition to the above Personal Data.

- Gender
- Birthday
- Purpose of visiting Japan
- Detailed information on the place of work or school
- Detailed information on family, friends or relatives
- Detailed information on co-occupants
- Identification card data such as Passport, Residence card, etc.
- Information on income

2) Usage Data

When customers use our Website, DID-GLOBAL may collect information including but not limited to customer's IP address, location information, information about the device you are using, log files and certain information about you via cookie technologies.

We also collect and process aggregated and statistical data about your usage behavior via Google Analytics and other analysis services. These data generally do not identify you personally or are not directly related to a specific person.

3. Use of Personal Information

DID-GLOBAL uses your Personal Information for the following purposes.

- To respond to inquiries
- To send required information.
- To conclude and implement contracts including lease contracts.
- To provide information and services regarding to the real estate and fulfillment of the contract.
- To provide information and services at the conclusion of the contract related to "property and casualty insurance" etc.
- To provide information on new products and services or to send out questionnaires regarding our provided apartments, offices, commercial properties or sales properties, and to appraise real estate.
- To better understand how our properties are being used.
- To maintain and repair of our properties.
- To contact with persons applying for positions.
- To statistical research by anonymized data

4. Handling of Personal Information

DID-GLOBAL shall take and implement necessary and appropriate precautions for the prevention of unauthorized access and leaks to outsiders, for the loss, destruction and safe control of personal data by controlling and managing appropriately and strictly, the handling of the personal information of our customers. In order to enhance the services provided to customers by our company, we may occasionally entrust the management of individual services to our affiliates ("Contractors").

5. Maintaining the Confidentiality of Personal Information

DID-GLOBAL shall not disclose or provide personal information to third parties other than us and Contractors without the approval of the customers. We may disclose personal information irrespective of the approval of the customers if any of the following items apply.

1. In response to requests by the public authorities pursuant to decrees against DID-GLOBAL or Contractors
2. To protect the rights or properties of Customers or DID-GLOBAL
3. To take urgent actions to secure the physical safety of the customers, the general public, our employees and Contractors.

6. Your rights with respect to Personal Information

Customers have the following rights with respect to the personal data concerning you.

- right to information,
- right to rectification or deletion,
- right to restriction of processing the data,
- right to object to the processing of the data,
- Right to data portability.

7. Reformation of Personal Information

DID-GLOBAL will immediately respond in principle to requests for disclosure, correction, deletion and cessation of personal information, after confirming the identity of the applicant. This will be completed within a reasonable period of time.

8. Information Protection Measures and Retention Period

DID-GLOBAL will implement technical and organizational measures to ensure a level of security appropriate to the risk to the personal information we process, and perform review and improvement work on a regular basis. Our staff will share information on information protection measures.

The Personal Data retention period is the period necessary to provide our Services, and the period required and permitted by applicable laws, and it is currently no less than 7 years. Customers can always request that we suspend or remove the data by contacting us.

9. Payment Service Provider

The payment service in the online application procedure of this website is held at Zeus Co., LTD. ("ZEUS").

With regard to the processing of personal data in the payment service by ZEUS, the privacy policy of ZEUS is applied. Payment data will be conveyed directly to ZEUS and will not go through DID-GLOBAL and the server of this website.

10. Modification and Revision of Privacy Policy

DID-GLOBAL reserves the right to modify this Privacy Policy without prior notice. Your continued use of our Services assumes that customers have read, understood and agreed to the current version of the Privacy Policy on this website.

11. Link to external websites

Our Website and Services contains links to external sites administered by third parties. Linked websites may have their own privacy policies or notices, or not. We strongly suggest you review them if you visit those external sites.

DID-GLOBAL shall not be held responsible for any Privacy Policy issues, contents and use, related to such external sites.

12. Contact for Personal Information

DID-GLOBAL

TEL : +81-(0)6-6947-1828

Address : 2-3-14, Uchihiranomachi, Chuo-ku, Osaka, 540-0037 Japan

Please contact us through our contact form.

13. Effective Date

This Privacy Policy shall come into effect March 01, 2019.